



Referee Committee

Minutes of Meeting
July 12, 2017
Telephone Conference

Attendance

Referee Committee:

Andrew Blackwood – Chair
Ruth Macnamara – Vice Chair, Secretary
Bob Appleyard – Referee College
Jean Reilly – FISA
Rachel Le Mieux – Trials Coordinator
Terese Friel-Portell – Safety/Referee Utilization
Marcus McElhenney – Athlete Representative

Absent:

Gevvi Stone – Athlete Representative
John Musial – Regional Coordinator Representative to Committee

USRowing Staff:

John Wik – Director of Referee Programs

Guests:

Letcher Ross

Andy called the meeting to order at 8:30PM.

1. Welcome / Attendance / General Announcements: Andy Blackwood
2. USRowing Update: John Wik
 - a) Status of CEO Search – Three Candidates, all outside of USRowing – Interviews beginning in July – In Place by Worlds in September 2017 at World Championships
 - b) Referee Budget – Budget has been reduced by \$60,000 +. Travel has been restricted. All departments have cut travel dramatically. Did not cut Referee College monies, will be putting in for our \$35,000 grant from NCAA which is predicated on Referee Training and Education, ie Referee College.
 - Rachel – does that cut impact the Committee to travel to the Convention?
 - John Wik – I hope not, I have left some amounts in there for Committee Members and 1 or 2 presenters.
 - c) Candidate Recruiting / Training / Licensing - Presently we have 172 Candidates – Licensed 48 new Assistant Referees in first 6 months of 2017 – Anticipate an additional 10 – 12 licensed in the next 6 weeks. Total approximately 60 for the year.

- d) SafeSport – USOC Audit – Referee Program compliant. John Wik has taken the lead for USRowing on all SafeSport compliance and /or any other issues that need to be addressed. The referee program is in very good shape.
- e) Rules Procedures for 2017 – (there is no change from current procedures) Rachel Le Mieux requested a review. Below is an outline.
 - Proposed Rule Changes submitted to USRowing – Due August 31, 2017.
 - Proposed Rule Changes sorted by Rule # / Name - Sent to Committee Members and Coordinators on or before September 6, 2017
 - All Proposed Rule Changes Posted to USRowing Website October 1 – 31, 2017
 - Proposed Rule Changes Discussed / Voted on at November 8, 2017 – Joint Committee/Coordinator Meeting – Determinations: Accept, Reject, Accept with modification.
 - Any Rules requiring additional input finalized (if required) at December Joint Committee / Coordinator Meeting during Convention
 - Recommended Rule Changes presented to Board at December Board Meeting for approval by USRowing.
 - This entire process runs parallel with the Rules Committee.
- f) Equipment Issues:
 - Hudson Bow ball: Compliant with FISA Rules, Raced at World Cup III - Carling Zeeman Won Silver
This is follow-up on the issue that came up at the December Committee Meeting. Jean sent out additional information in her note earlier today that FISA is continuing to research this. Hudson made boats with this new bow ball and one was allowed to race at WC III.
 - Restrictions on cox opening in a bow loader due to installation of a cox box and/or tiller – raised by John Wylder (Contacted Paul Fuchs FISA for guidance) Paul recommended that John Wik reach out to Patrick Rombaut, Chair of the FISA Umpiring Commission, regarding this and how it should be handled going forward. John has sent an email to Patrick and is waiting for a response.

3. IOP Revisions / Updates: All

John Wik, there have been some changes in processes that have not been updated in the IOP and need to be.

- a) LMS Training – needs to be incorporated into IOP
- b) Licensing Requirements need to be reviewed and updated
- c) Rules Clinic – Should we enhance the observation process by including this as a part of the observation process?
 - Create a Manual – Currently the NW Referees use one when training their Candidates.
 - Referee College Instructors would review and revise this Manual and then it would be circulated to the 50+ Referee College Instructors and they would use this when instructing Candidates through the observation step.
 - It should enhance the observation process.
 - It would create a National Standard

Andy – This takes the content out of the Rules Clinic and creates a set of guidelines that would be used during observations.

Jean - Is this a rewrite of the procedures section of the Rule Book? Do we need to do this? Would this be a training tool or checklist?

Bob - Referee College will look at this and make a decision as whether this would be beneficial. This would be a repackaging and a representation of a lot of information with context. Candidates might need more than an outline and we would create a format that might be a little more informative.

Terry – would instructors be the only ones who could mentor Candidates through the observations?

Bob – Initially, yes. We can add more instructors as needed.

If there are further questions or input, please forward to John Wik and Bob Appleyard.

ACTION: John Wik and Bob Appleyard will take responsibility for this.

d) Swim Test – Should we keep this requirement?

Discussion –

e) Other Required Updates/Revisions –

Jean – FISA sections are done. We have a new CEO coming in, the new CEO might want to have input on this. We should keep that in mind before we tackle it.

f) Process for Revision - **ACTION:** wait for the CEO to be in place and (s)he can offer input.

4. Collection of Used Referee Gear for Distribution to New Candidates: Terry Friel-Portel
 - Dawn Baurichter and Terry have worked several regattas together this year and came up with this idea of collecting extra equipment. The idea builds off what the NW does with sharing equipment. There needs to be a collection point. Dawn went to the Clubs this week and Terry will be at Masters and will collect used gear. They will establish a “trunk” of gear to pass on equipment to newer referees. John Wik has indicated that there is some money in the budget to cover shipping costs for this used equipment to be distributed as needed.
5. National Championships – Feedback on the impact of the Board of Directors enhancements - All
 - John Wik – good feedback from Youth Nationals regarding the running of the regatta. The venue was not ready for the regatta. Satisfaction from the Referee Corps- High; Athletes- good; Venue – not set up.
 - Clubs are going on now. Today is first day of racing; going well, some weather issues. They have a record number of Men’s 1x entries.

Regional Championships – Attachment 1

Terry – we know what we need to work on:

- Compete reimbursement and food were the two biggest complaints.
- Two regions did not respond.
- **ACTION:** The two regions need to be resent the survey!! Terry will request that AJ resend the survey to the 2 regions who did not respond.

6. Potential Items for August Meeting:

- a) FISA - Update on the NTO selection and deployment process for World Championships in Sarasota

- b) Regatta Days and Clinic Days definitions – revisit motion on the table from March 2017
- c) Annual Awards
- d) Send any other suggestions to Andy and John Wik.

Marcus made a motion to adjourn, Terry seconded.

Meeting adjourned at 9:24 PM EDT.

Respectfully submitted,

Ruth Macnamara
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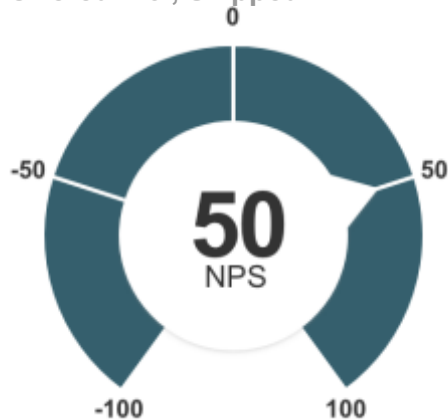
Summary of Key Findings from 2017 Regional Championship Referee Satisfaction Survey

- Respondents from 4 of 6 Regional Championships (NW and MA have no respondents)
- 46 respondents (do not know how many this was sent to, but assume at least 100 referees)
- 14 questions with several open-ended comment options and two grids with 10 and 7 responses within.

Overall Satisfaction – Question 5

How likely is it that you would recommend this event to a friend or colleague? Responses on scale from 1-10 with 1 meaning Not at all Likely and 10 meaning Extremely Likely.

Answered: 46 , Skipped: 1



NPS is a measure of your customer's overall loyalty to your company. The score is calculated by taking the percentage of respondents who are promoters (rate 9 or 10) and subtracting the percentage of respondents that are detractors (rate 0-6). This will generate a score ranging from -100 to 100, which is your Net Promoter ScoreSM.

Detractors (0-6)	Passives (7-8)	Promoters (9-10)	Net Promoter® Score
15% - 7	20% - 9	65% - 30	50

Overall, how would you rate your experience at the event? – Question 2

- Excellent – 46.81%
- Very good – 36.17% 82.9% rated as Very Good or Excellent
- Good – 12.77%
- Fair – 4.26%
- Poor – 0%

Rank Items which Relate to Satisfaction with event – Question 3

- #1 – Interaction with Athletes - 91% Very Satisfied or Satisfied
- #2 – Interactions with LOC Staff and Volunteers – 93,6% Very Satisfied or Satisfied
- #3 – Interactions with USRowing Staff – 85.1% Very Satisfied or Satisfied
- #4 – Length of Breaks each day – 82.9% Very Satisfied or Satisfied
- \$5 T– Amount of Info provided before the regatta & Hotel Quality– 82. 9% Very Satisfied or Satisfied
- #7 – Amount of food provided – 74.4% Very Satisfied or Satisfied
- #8 – Quality of Food provided at Venue – 68.0% Very Satisfied or Satisfied
- #9 – Interaction with Coaches – 65.9% Very Satisfied or Satisfied
- #10 – Compensation Received – 55,3% Very Satisfied or Satisfied

How likely are you to attend a similar event again in the future? – Question 13

- Extremely likely – 55.32%
- Very likely – 31.91% 87.2% indicate they are Very or Extremely Likely to attend again

Somewhat likely – 6.38%

Not so likely – 6.38%

Not at all likely – 0%

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